



Workshop Evaluation Summary

Working with vulnerable service users in group work –
Andrew King

4th September 2015

Feedback from the end of course evaluation form

		Course feedback	Percentage
No. of participants		5	
Length in days		1	
No. of completed evaluations		5	100%
Expectation?	Yes	5	100%
	Partly	0	17%
	No	0	0%
Level of training	Too High	0	0%
	Just Right	5	100%
	Too Low	0	8%
Facilitators Attitude - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	0	0%
	Great	5	100%
Facilitators Knowledge - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	0	0%
	Great	5	100%
Way the workshop was run - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	0	0%
	Great	5	100%
Handouts	Not enough	0	0%
	Ok	1	20%
	very useful	4	80%

Key outcomes

- 100% of participants thought the workshop *achieved what they expected*.
- 100% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *great*.
- 100% of participants reported the way the course was run was *very good to great*
- 80% of participants reported the handouts were very useful

Qualitative feedback

What topic/issue has been the most important for you?

- Visuals
- Using statements instead of questions*3
- Campfire
- Restorative goals
- Externalising exercises for group work
- Considering the secondary purpose in the group and fully acknowledging its importance

What topic/ issue has been the least important for you?

- Although I did not work in traditional therapeutic group setting – Andrew made it relevant and adaptable to my unique situation
- All important
- Nil
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What impact will this training have on your work?

- Useful practical ideas that will be great to use in my practice – looking forward to trying new ideas and sharing them with the team
- Better planning
- I really believe that this course will help me a lot to start the group
- I'll be implementing a lot of these techniques in my groups – thank you. It has been good that the learning has been taught in a facilitative way.
- It will transform how I look at workshops and role in the community.

Any other comments about the training course

- Fantastic course – insightful, challenging and mind blowing in a good way.
- Thanks for making my journey worthwhile (travelled from Bathurst)
- All information was excellent