



Workshop Evaluation Summary

Feedback report for Working with vulnerable service users in group work workshop – Friday 18 March 2016

Facilitator: Andrew King

Feedback from the end of course evaluation form

		Course feedback	Percentage
No. of participants		4	
Length in days		1	
No. of completed evaluations		4	78%
Expectation?	Yes	4	100%
	Partly	0	0%
	No	0	0%
Level of training	Too High	0	0%
	Just Right	4	100%
	Too Low	0	0%
Facilitators Attitude - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	0	0%
Great	5	4	100%
Facilitators Knowledge - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	0	0%
Great	5	4	100%
Way the workshop was run - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	1	25%
Great	5	3	75%
Handouts	not enough	0	0%
	Ok	2	50%
	very useful	2	50%

Key outcomes

- 100% of participants thought the workshop *achieved what they expected*.
- 100% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 100% of participants reported the way the course was run was *very good to great*
- 50% of participants who completed evaluations reported the handouts were very useful

Qualitative feedback

What topic/issue has been the most important for you?

- Morning session was rich with relevant ideas and suggestions. I appreciated the specific descriptions of metaphor examples (e.g. rubber band)
- Practical exercises to use with groups; applying material to own program; breaking the challenge down into small groupings/ steps; deepening/ cutting off video.
- Characteristics of vulnerable service users and how you run groups
- Importance of connection in a group; working with people who have experienced trauma

What topic/ issue has been the least important for you?

- Developing a program;
- The video excerpts – I have already seen the group work intervention examples
- I don't think I can use the continuum in my group – maybe a paper version
- Nil

What impact will this training have on your work?

- New ideas for engaging quiet group members
- . take more time in preparation each week
- Apply the concepts, exercises and theoretical framework to my own group
- I feel inspired to continue to facilitate groups and to put more thought into how I run my group.

Any other comments about the training course

- Thankyou, I found this an extremely practical and useful day
- We ran out of time
- The workshop was very inclusive and respectful; amazing to have so much knowledge in the room
- This was an extremely valuable training session