

# The Institute of Group Leaders Workshop Evaluation Summary

## Feedback report for 'Introduction to Group Leadership Skills' Training: August 10<sup>th</sup> and October 12<sup>th</sup>

Trainer: Helen Cummins

Summary of evaluations from participants who attended the 2 day course

	Course Feedback	Percentage
No. of participants	12	
Length in Days	2	
No. of completed evaluations	10	83%
Expectation	Yes	100%
	Partly	0%
	No	0%
Level of Training	Too High	0%
	Just Right	100%
	Too Low	0%
Facilitator's Attitude	Poor 1	0%
	2	0%
	Okay 3	0%
	4	20%
	Great 5	80%
Facilitator's Knowledge	Poor 1	0%
	2	0%
	Okay 3	0%
	4	0%
	Great 5	100%
Way workshop was run	Poor 1	0%
	2	0%
	Okay 3	0%
	4	10%
	Great 5	90%
Hand-outs	Not enough	0%
	Okay	40%
	Very useful	60%

### Key Outcomes

- 100% of participants thought the workshop achieved what they expected
- 100% of participants thought the workshop was pitched at the right level
- 100% of participants reported the trainer's attitude was very good to great
- 100% of participants reported the way the course was run was very good to great
- 100% of participants who completed evaluations reported the hand outs were ok to very useful

## **Qualitative feedback**

### **What topic/issue has been the most important for you?**

- Stages of Group Development, Flexibility with Content, Task and Maintenance Balance
- All of it as it will help when it is time for me to do Group Work with my colleagues and clients
- Stages of Group Development
- Focal Conflict Model
- Task and Maintenance, the concept of allowing participants “the group” time to process structured activities
- Different Learning Styles, How we process information, Listening skills
- The content was very good but fun, Role Play was very important
- Balance of Task and Maintenance
- Enjoyed learning about group dynamics and roles and maintenance, it all made sense
- Analysing underlying issues, Roadblocks to learning, Practical Strategies to respond to identified needs

### **What topic/ issue has been the least important for you?**

- None, it has all been very important
- All topics were important
- All topics were important, role differentiation
- N/A x 6

### **What impact will this training have on your work?**

- Helping to expand our content and expectations of outcomes
- To become a more positive and active Group Leader to listen and lead better
- Reflect back on the way I work within a group
- Be more mindful of what stage the group is in
- Huge impact. It has helped me to be mindful, more reflective as opposed to focusing so much on task!
- Better listening skills
- Provided many skills that I can apply
- It gave me an insight and knowledge and confidence to be able to run groups
- I will be more knowledgeable in preparation, planning and delivery of group training

### **Any other comments about the training course**

- Wonderfully flexible and willingness to hit the hard subjects that we come across
- Helen is so proactive in the training, which carries the group to bring out positive outcomes for our training, thank you
- Friendly and professional presentation
- Amazing, thank you so much. Very useful
- Appreciated that the facilitator Helen ensured everyone felt valued and engaged, and set a good example of how to run a group
- Thanks!
- Loved it! Enjoyed all! Thank you so much!
- Very, very enjoyable

- Very useful to deliver a response in the Financial Literacy field