



Feedback from 4-day Group Facilitation Course Oct 26th 2018 Presenters-Irene Gaffney & Neil Hall

Feedback from the end of course evaluation form

		Course feedback	Percentage
No. of participants		4	%
Length in days		4	
No. of completed evaluations		3	75
Expectation?	Yes	2	66
	Partly	1	33
	No	0	0
Level of training	Too High	0	25
	Just Right	3	75
	Too Low	0	0
Facilitators Attitude - Poor	1	0	0
	2	0	0
Okay	3	0	0
	4	1	33
Great	5	2	66
Facilitators Knowledge - Poor	1	0	0
	2	0	0
Okay	3	0	0
	4	1	33
Great	5	2	66
Way the workshop was run - Poor	1	0	0
	2	0	0
Okay	3	0	0
	4	1	33
Great	5	2	66
Handouts	Not enough	1	33
	Ok	0	0
	very useful	2	66

Key outcomes

- 100% of participants thought the workshop *achieved what they expected*.
- 75% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 100% of participants reported the way the course was run was *very good to great*
- 66% of participants who completed evaluations reported the handouts were very useful

Qualitative feedback

What topic/issue has been the most important for you?

- Focal Conflict Theory & ANEC
- Challenges with Groupwork, all aspects including supervision
- Conflict. Dealing with difficult clients. Understand Theory.

What topic/ issue has been the least important for you?

- Supervision-mainly because I have a wonderful supervisor who provides incredible support.
- Nothing particular stands out-but discipline specific.
- Stages of Group development-only because I saw it at the conference.

What impact will this training have on your work?

- I will be implementing many of the theories and strategies learned.
- More thought about understanding drives of conflict and using ANEC
- Applying theory to groups.

Any other comments about the training course

- Brainstorming of various challenges being helpful.
- Thank you very much for delivering a great group. It was lovely to be part of.
- I thoroughly enjoyed the experiential part of the program and facilitators were knowledgeable and very skilled. Very enjoyable.